



Hurricane Prep Guide

**Hurricane
season runs
from June 1st -
November 30th**

Hurricane season can be daunting, especially if you are not a Florida local. Check out this guide for all things hurricane preparation related.

This hurricane season is expected to be severe. Know what you need to do to be prepared before one comes along.

Hurricane Prep Guide

Being prepared for a hurricane is the best way to ensure that you will be safe and comfortable in the event of one. Even when there isn't a hurricane coming to us, strong tropical storms and tornadoes can have similar effects. Follow these tips to be prepared.

Have on hand

- Flashlights
- Portable Chargers
- Batteries
- Non-perishable foods
- Map
- Radio

We do not recommend

- Candles
- Camp grills
- Open flames of any kind
- Perishable foods

Luckily, we will usually get a few days notice if a hurricane is on its way to the area. However, it is best to have the items you need before then, as stores and gas stations will already be running low on items.

Shelter Info

SAIL High School
2006 Jackson Bluff Rd

This will most likely be your closest shelter. Keep up on talgov.com and Facebook to see if it opens

Important Contacts

- City of Tallahassee Utilities: **850-891-4968**
- Leon County Emergency Management: **850-606-3700**
- Tallahassee Police Department: **911 and 850-891-4200**
- State Volunteer and Donations Hotline: **1-800-354-3571**
- American Red Cross: **1-800-435-7669**
- FL Emergency Information 24-Hour Hotline (FEIL): **1-800-342-3557**
- FEMA (Federal Emergency Management Agency): **1-800-621-3362**

Hurricane Prep Guide

The storm is on its way... What now?

- Don't panic
- Follow any evacuation orders
- Place sandbags around your doors
- Lock all windows
- Account for any personal items by taking a video of your home
- Take in any belongings from outside, including patio furniture
- Locate your fire extinguisher

Sandbags will be available from the City of Tallahassee in the event of a hurricane. Visit www.talgov.com for info

Taking a video of your home before the storm will be helpful in the event of an emergency where you may need to show it to your renters insurance provider

What not to do...

Do not attempt to board up any windows or place shutters. Boarding windows with plywood will damage the siding of the unit and you will be financially responsible for any damage from nailing wood to the siding.

Go outside to "feel the wind" or "explore the debris". Dangerous wind gusts can come out of nowhere. Fallen power lines can pose a risk even when you are careful, electricity and water don't mix!

Buy up 17 cases of water bottles from Publix. Be realistic about how much water you drink in a day, fill up reusable water bottles and jugs, and fill up a bathtub with water to use for flushing toilets.



Hurricane Prep Guide

When the lights go out...

Gather up your flashlights and point them all in a central spot at the ceiling to create ambient light. Consider saving battery for night time only.

Leave your flashlights somewhere easy to find in the dark

Don't open your fridge or freezer, keeping the seal shut will allow your food to stay good for longer. If multiple days go by without power, you will need to empty and air out your fridge to prevent bugs and mold.

Keep in mind we do not reimburse for any items that go bad during the event of a power outage.

Unplug some of the things plugged in throughout your home to prevent a power surge when the power does come back.

You can report your outage to the city through the DigiTally app or on www.TalGov.com

We kindly ask that you keep this in mind: If your power is out, so is the whole street's and likely many blocks. **There is nothing we can do to make your power come back on faster.** Especially during a hurricane, maintenance crews and electricians will not come out if there are still dangerous conditions. Even when they can come out, they will be incredibly busy with everyone else as well. Please be patient with restoration efforts. If this all sounds like too much to deal with during a hurricane, we urge you to evacuate.

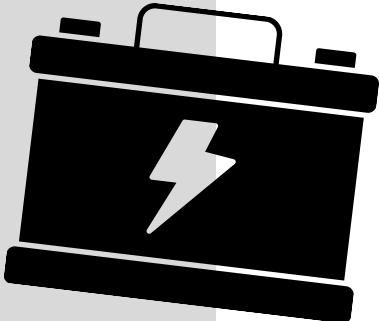
Hang tight! We are all in this together!

Hurricane Prep Guide

Generator Safety

If you have and plan on using a generator, keep in mind that you cannot run a generator in your home. It is advised to not even run it under your carport. The CO₂ fumes from the generator can and will suffocate you if it is run inside.

If you plan to use a generator, use extension cords!



Renters Insurance

One of the best ways to prepare for a hurricane is to have renters insurance. So when something happens, your personal insurance will cover damages to your things. If your personal items are lost or damaged, renters insurance is how you can get reimbursed for that. We cover any damages to the building itself/ what we provide to you like appliances

We do not reimburse for damaged or lost personal items or vehicles. You can get renters insurance from any provider for as little as \$10 a month. Don't wait til the storm is on its way.

Local Contact

Vanessa Fletcher, Liberty Mutual

VANESSA.FLETCHER@libertymutual.com

(850) 524-0719

Hurricane Prep Guide

Things to know...

After a hurricane hits, we will need to account for any and all damages to the property/buildings. We will remind you of this in the event of a hurricane, but the best way for us to keep track of damage is for you to text your address and damage photos to our property manager, Ely Rosario. Keep in mind her ability to text/call back depends on access to internet, utilities and her own safety.

Hurricane Contact

Ely Rosario - 850-284-9098

TEXT ONLY

We do not reimburse any tenant for any reason due to the outcome of a storm. This includes but is not limited to reimbursement for: alternative housing or hotel stays, **rent for evacuated time**, food gone bad from loss of power, damaged personal items, personal inconvenience. There will be no release of leases due to damages unless stated by property owner, not at tenant request.

In the same vain we also do not provide alternative housing or hotel stays, generators, battery operated fans or lights, window AC units, storage, etc.

If you leave/evacuate, you must empty your fridge of perishables. If you lose power and your fridge molds over or grows maggots, you will be charged the full cost of a new fridge.

All maintenance is handled at a 1st come 1st serve basis even in the event of a hurricane, besides what the landlord deems an immediate issue. We will not prioritize your repairs for personal reasons.

Keep in mind this number is for accounting for damages. We cannot urge the city to make electricity come back on faster and we will not send out our maintenance team while there is still danger.

When a hurricane comes, it will be all hands on deck in terms of the leasing office and maintenance staff. We will be reaching out to all tenants during the event of a storm in every case unless we lose power and ability to communicate ourselves. Rest assured that we will be doing everything we can with the safety of our staff in mind.

We know some of this sounds harsh, but when a storm inevitably comes, we want you to know what you can expect from us. Remember to keep this guide saved to look back on later so you can refer to it instead of reaching out to us when we may not be able to communicate during a storm.

Thank you for your understanding. We appreciate you all so much!

